

Rafael Guiulfo

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OBJECTIVE

To obtain a position that will utilize my working knowledge of product configurations, operating systems, network concepts, support tools, web design, and graphic applications.

TECHNICAL SKILLS

Platform/OS:

PC (Windows 98, XP, 2000, NT), Unix, POS

Languages/Scripts:

HTML, CSS, some exposure with Java & Unix

Site Design:

Homesite, Dreamweaver MX, ImageReady

Graphics/Multimedia:

Photoshop CS, Illustrator CS, ImageReady, Fireworks MX, web graphics, traditional and digital photography, photograph editing and restoration, logo development

Browsers:

IE 5/6, Netscape 4/7, Opera, Mozilla

Other Software:

MS Word, MS Outlook, Acrobat, Apache, PHP, CGI, FTP programs

PROFESSIONALWORK EXPERIENCE

Freelance

Photographer

August/1993 - Present

Freelance work in weddings, documentaries, fashion, editorial, studio and commercial work. Have technical experience in both traditional photography and digital photography.

Brain Glow

www.bavc.org/brainglow

December/2003 – Present

Redesigned web page from framesets to CSS format. Currently in charge of updating website.

Roots and Rhythm Playhouse – Technical Manager

www.rootsandrhythm.org

Designed and managed technical aspects of setting up web site. Evaluated and implemented designs submitted by team members.

Haight Ashbury Food Program - Content Manager

www.thefoodprogram.org

Organized, managed and implemented content for the redesign of web page. Assisted in managing and implementing for production all technical aspects.

Goodguys

Information Services & Technology – Senior Computer Operator

August/2000 – May/2002

Monitored and supported all computer processing in MVS and UNIX. Troubleshoot all aspects of network from server access and performance issues to remote office connectivity. Set of core infrastructure technologies maintained were Cisco Network hardware, OS/390 rel 2.6, SNMP server monitor, Windows NT, AIX, SUN, MVS/ESA, S2 ON/X Systems, and GEAC HRIS systems. Skills required in this position include: working knowledge of product configuration, operating system and network concepts, support tools, technical trends, and company business requirements.

Desk Top Services

February/2000 – July/2000

Maintained, repaired, assembled, configured, updated, tested, diagnosed and oversaw all workstations used by employees at the corporate and home delivery offices. Trained and oversaw the setup of software used by new employees. Tested and maintained printer, email, and DNS servers. Resolved level 1-3 Desktop Service's trouble tickets.

Helpdesk

September/1999 – January/2000

Received, troubleshoot and set up trouble tickets for all network problems. Responsible for implementing what departments were responsible for resolving level 1-3 trouble tickets.

Senior Sales Counselor

February/1994 - August/1999

Obtained product knowledge on the specifications and features of a variety of electronic equipment. Assisted customers in selecting merchandise. Assisted in training new employees.

EDUCATION

City College of San Francisco

San Francisco, CA

Vocational Courses in photography, digital manipulation applications, computer networking and information technology

Bay Area Video Coalition

San Francisco, CA

January - June/2003

Intensive web design certificate program. Courses in web development engaged in design and production for client projects

UC, Davis

Davis, CA

September/1986 – June/1989

Courses in biological technology and genetics